

Set-Up

COIN Climb 2 requires that QuickTime be installed. If QuickTime has already been properly implemented onto your system, skip to the next section. Otherwise, follow the instructions below.

Macintosh and Windows QuickTime Installation:

1. Log on to www.apple.com/quicktime/download
2. Select your operating system
3. Register QuickTime
4. Follow other on-screen prompts

Monitor Settings

COIN Climb 2 is designed for use with a monitor running a 640 x 480 resolution. If your monitor is set at a higher resolution, it will still work. The application will just play in a 640 x 480 window, with a black border framing the program. To fill the screen, change your monitor to 640 x 480 resolution while using the program.

QuickTime videos will look best if your computer display is set to thousands or millions of colors. This is also known as 16 or 24 bit color. Use the appropriate Control Panels or Setup options on your computer to check for monitor settings.

Running COIN Climb 2 directly from the CD-ROM Drive

COIN Climb 2 can run directly from the CD-ROM. However, this will not allow access to the administrative program and will not track student progress. This also limits program access to one student at a time.

Windows Installation

1. From your desktop, click the Start button and then click Run. Click on Browse and choose (your CD-ROM drive letter:)\setup. This will start the installation process. Instructions are presented on screen. Please read through them carefully during the installation process.
2. The program will install onto the drive of your choice. The default location is the C: drive.
3. Select the type of installation you want.
 - Full = Choose this option to install the COIN Climb II files to the hard drive or network drive. This option requires 450 MB of free space, but it allows you to run Climb II without the CD-ROM in the CD-ROM drive. The Administrative program will be installed using this option. We highly recommend this option.
 - Run Directly from CD = Choose this option to do a minimal install if you plan to always run Climb II from the CD-ROM drive. This option requires 10MB of free space and that the Climb CD be in the CD drive. We do not recommend this option, as the partial install will not work on all computers. If you are unable to operate the program after choosing this installation option, you will need to do a full install.

Windows Networks

Climb II is compatible with Windows NT and Novell networks:

1. Follow the instructions as above but choose your network drive as the place to install to.

2. To make files sharable so that more than one user can access the program at the same time, do the following:
 - Novell Networks – You need to flag files from the DOS prompt rather than from inside the Novell Netware Administrator so that you can flag all the files in the Climb2 directory at once.
 1. Exit to the DOS prompt.
 2. From the DOS prompt, change to the Climb2 directory on the file server.
 3. Flag all the files to make them read-write and shareable: FLAG *.* ros (Novell 3.12) or FLAG *.*rosh (Novell 4.1 or higher)
 - Windows NT Network – In order to run Climb on a NT server on multiple workstations, you must set the user rights so that all users have full access. After installing Climb to the NT server, set the sharing rights through NT Explorer.
 1. Open NT Explorer.
 2. Right mouse click on the Climb2 folder then select Sharing.
 3. Click on Allow Sharing. Keep the “shared as” name as Climb2.
 4. Click on permissions. Make sure that the sharing rights are set to FULL access for EVERYONE.
 5. In the space for maximum users, change it to maximum allowed.
 6. Click OK to save. Any user signing on from a workstation will be able to COIN if they are a member of the “everyone” group.

Macintosh Installation

Full Installation

This option installs the COIN Climb 2 files to the hard drive or network drive. This option required 450 MB of free space, but it allows you to run without the CD-ROM.

1. Insert the COIN Climb 2 disc into the drive
2. Double-click on the CD
3. Double-click on the installer icon
4. From the pop-up menu, select Full Install
5. Click the install button to automatically complete install

Minimal Installation

This option allows you to install the Administration program and the executable files necessary to run it.

1. Insert the COIN Climb 2 disc into the drive
2. Insert the COIN Climb 2 disc into the drive
3. Double-click on the CD
4. Double-click on the installer icon
5. From the pop-up menu, select Minimal Install
6. Click the install button to automatically complete install

Network Installation

Install to your hard drive as directed above and then copy files to your network drive by dragging and dropping the COIN CLIMB 2 icon onto the network drive.

Troubleshooting

Problem: The printer won't print out the Tic-Tac-Know Certificates properly.

Solution: You may need to add some additional RAM to your LaserJet or InkJet printer. The certificates will not print on dot matrix printers, impact printers, or printers with low RAM.

Problem: My computer doesn't play sounds in COIN Climb 2.

Solution: The three common reasons why you do not hear sound are: incompatible sound drivers, low volume, and improperly connected peripheral speakers. Make sure your volume is turned up and not muted. Check to see that external speakers are tightly connected. If these options do not work, log on to the website for the manufacturer of your sound card. Download and install the latest sound drivers.

Problem: My computer runs very slowly when I used COIN Climb 2.

Solution: Consider adding more RAM to your computer. Faster video cards and CPU's may also increase the usability.

Problem: I can't get the career videos to play.

Solution: Make sure that you have installed the most recent version of QuickTime.